Release Note - InSight Improve 2.0

NEW FEATURES

- **New case types**
  Customer Deviations, Internal Deviations and Supplier Deviations have been added as new case types with their own steps, forms, and registration buttons.
- **Create and assign work items**
  Create and assign multiple work items in the implementation of corrective and preventive actions or ad hoc work items that need to be performed in the case.
- **Create new case from another case**
  You can now create new case types directly from another case. An example could be a Supplier deviation which leads to an Internal deviation. Relevant information from the Supplier deviation is automatically copied over to the new Internal deviation.
- **Videos for InSight Improve in the Help portal**
  Videos showing how to use InSight Improve have been added to the help portal.
- **My Improve**
  New overview of cases that you have created or follow up your work items.
- **Updates to the Administration Portal**
  Instances in InSight Improve have new settings for work items.
- **Lookup information from another SharePoint List**
  Case types can be customized to look up information from other SharePoint Lists. Examples of this could be to look up order id/product number and related information.